

## **Workers' Compensation Claims Representative**

Investigates and processes workers' compensation claims involving indemnity and medical care.

Under the direction of the Claims Manager, the Workers' Compensation Claims Representative is responsible for determining compensability of indemnity and medical claims per Iowa law and managing the claim start to finish including, setting the reserve levels, implementing appropriate benefits for the claimants and resolving issues on the claims. Excellent customer service is required for this position. Effective communication skills, both oral and written, is a must. Starting salary dependent on education and experience. Must have 3+ years of Workers' Compensation experience, specifically in indemnity claims. Non-smoking office. EOE. Send resume and cover letter to [lisamart@iowaleague.org](mailto:lisamart@iowaleague.org) or mail to:

Human Resources Iowa  
League of Cities 500 SW  
7th Street, Suite 101 Des  
Moines, Iowa 50309